

MEJE LTD

Trading as MEJE Rentals

Base Terms & Conditions 1.7

Applicable to all rental agreements | England & Wales
Version 1.7 | October 2026 | Ref: MEJE-BASE-TC-v1.7

Company	MEJE Ltd (Company No. 17225566), trading as MEJE Rentals
Registered office	Haymill close, Perivale, UB6 8EL
Contact	info@meje.co.uk +44 7398112287
Governing law	The law of England & Wales
Applies to	Every vehicle hire with MEJE Rentals, together with the Booking Confirmation and the Specific Terms for the vehicle
Rental model	Fixed term from a booked Collection Date to a booked Return Date; maximum three (3) months per Agreement
VAT status	Not VAT registered; prices shown are the total payable
Document ref	MEJE-BASE-TC-v1.7 (supersedes MEJE-BASE-TC-v1.6)

KEY POINTS TO READ BEFORE YOU RENT

- **Fixed term.** Each hire runs from the Collection Date to the Return Date you book, up to a maximum of three (3) months. Nothing rolls over automatically (clauses 5 and 6).
- **Your own insurance.** Unless the Specific Terms say otherwise, you must insure the Vehicle yourself before collection. The Vehicle will not be released without evidence (clause 18).
- **Drivers.** You must be 21 or over and have held a full licence for at least one year. A Young Driver Deposit applies under 25. Some vehicles have stricter rules in their Specific Terms (clause 16).
- **Deposit.** A refundable Security Deposit is held against sums you owe. You will receive an itemised notice before any deduction (clause 8).
- **Cancellation.** Full refund if you cancel at least 48 hours before collection; a £40 fee applies after that (clause 9).
- **Damage, theft and loss of use.** What you are liable for, and the limits, are in clauses 20 to 22.
- **Fines and road charges.** You are responsible for them and will sign a Statement of Liability at collection (clause 25).
- **Tracker.** Every Vehicle has a security tracker. How its data is used is explained in clause 29.4.
- **Fees.** All fees are listed in one place in clause 37.

This summary does not replace the full terms below.

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PART 1 | DEFINITIONS, CONTRACT DOCUMENTS & ACCEPTANCE

1. Definitions

In these Base Terms, the following words have the meanings below unless the context requires otherwise.

"Agreement" means the contract between the Company and the Renter for the hire of a Vehicle, made up of the Booking Confirmation, any Specific Terms, these Base Terms and the Handover Record.

"Base Terms" means these Base Terms & Conditions 1.7 (Ref: MEJE-BASE-TC-v1.7).

"Booking Confirmation" means the written confirmation issued by the Company, on screen, by email or on paper, setting out the Renter, the Named Drivers, the Vehicle, the Collection Date, the Return Date, the Rental Charges, the Security Deposit, any Young Driver Deposit and any options selected.

"Business Renter" means a Renter who hires the Vehicle for purposes relating to their trade, business, craft or profession, including a company, partnership or sole trader hiring for business use.

"Collection Date" means the date and time at which the Rental Period starts, as stated in the Booking Confirmation.

"Company" means MEJE Ltd (Company No. 17225566), a company registered in England & Wales, trading as MEJE Rentals, and where the context allows, its employees and authorised agents.

"Consumer" means an individual who hires the Vehicle for purposes wholly or mainly outside their trade, business, craft or profession, within the meaning of the Consumer Rights Act 2015.

"Daily Rate" means the Weekly Rate divided by seven (7), rounded to the nearest penny.

"Damage" means any physical loss of or harm to the Vehicle, its keys, documents, plates, charging cables or accessories, other than Fair Wear and Tear.

"Fair Wear and Tear" means has the meaning given in clause 13.2.

"Handover Record" means the record completed at collection and at return under clauses 12 and 13, including the condition report, the mechanical checklist, the fuel or charge level, the odometer reading, photographs or video, the hire particulars and the signed Statement of Liability.

"Maximum Period" means three (3) months from the Collection Date.

"Named Driver" means the Renter (where an individual) and any additional driver named in the Booking Confirmation and approved by the Company under clause 16.

"Rental Charges" means the charges for the hire of the Vehicle and any options selected, as shown in the Booking Confirmation.

"Rental Period" means the period from the Collection Date to the Return Date, including any extension agreed under clause 6.

"Renter" means the individual, company or other organisation named as the renter in the Booking Confirmation.

"Return Date" means the date and time by which the Vehicle must be returned, as stated in the Booking Confirmation or as extended under clause 6.

"Security Deposit" means the refundable deposit stated in the Booking Confirmation and held under clause 8.

"Specific Terms" means the additional terms issued by the Company for a particular category of vehicle or type of hire, named in the Booking Confirmation.

"Statement of Liability" means the statement set out in Schedule A, signed by the Renter at collection.

"Tracker" means the telematics or location device fitted to the Vehicle by or for the Company.

"Vehicle" means the vehicle described in the Booking Confirmation, including its keys, documents, plates, charging cables and accessories, and any substitute vehicle provided under clause 11.

"Weekly Rate" means the weekly hire rate stated in the Booking Confirmation.

"Working Day" means any day other than a Saturday, Sunday or public holiday in England.

"Young Driver Deposit" means the additional refundable deposit payable under clause 16.3.

2. Contract Documents & Order of Precedence

- 2.1 These Base Terms apply to every hire of a vehicle from the Company. They set the common terms on which every Specific Terms document is built.
- 2.2 If there is a conflict between the documents that make up the Agreement, they apply in the following order of priority: (i) the Booking Confirmation, as to the Vehicle, the dates, the prices, the deposits and the options agreed; (ii) the Specific Terms; (iii) these Base Terms. The Handover Record is the record of the facts at collection and return and does not vary any term.
- 2.3 Specific Terms may add requirements that are stricter than these Base Terms (for example a higher minimum age, a longer licence history, an additional licence, a particular type of insurance, a minimum Rental Period or a different mileage allowance) and may vary a Base Term where they say so expressly.
- 2.4 Where these Base Terms refer to a figure or requirement "as stated in the Specific Terms" and none is stated, the default figure or requirement in these Base Terms applies.
- 2.5 Nothing in the Agreement removes or restricts any right that a Consumer has by law.
- 2.6 In the Agreement: headings do not affect interpretation; "including" means "including without limitation"; "in writing" includes email and other electronic messages; the singular includes the plural; and a reference to legislation includes that legislation as amended or replaced.

3. Acceptance of the Agreement

- 3.1 Online acceptance. When booking online, the Renter accepts the Agreement by ticking the acceptance box at checkout and completing the booking. The Agreement is made when the Company issues the Booking Confirmation. The Company records the booking reference, the documents and versions accepted, and the date and time of acceptance.
- 3.2 In-person acceptance. When booking in person, the Renter accepts the Agreement by signing the acceptance section of these Base Terms, on paper or by electronic signature. The Agreement is made when the Company issues the Booking Confirmation.
- 3.3 Whichever way the Agreement is made, before the Vehicle is released the Renter must at collection: (i) produce the documents required by clause 16.4 and evidence of insurance under clause 18.3; (ii) review and sign the Handover Record; and (iii) sign the Statement of Liability. If the Vehicle is not released because the Renter does not do these things or does not meet clause 16, clause 9.3 applies.
- 3.4 Electronic signatures, tick-box acceptance and electronic records have the same effect as handwritten signatures and paper records. The Company will send the Renter a copy of the documents accepted by email or in another durable form.
- 3.5 The Company may decline any booking before it issues the Booking Confirmation. The Company may also cancel a Booking Confirmation before collection if the Renter's identity, licence or insurance cannot be verified, in which case clause 9.3 applies.

4. Parties, Payments by Others & Collection by Others

- 4.1 The Agreement is between the Company and the Renter only. No other person has any right to enforce any of its terms, and the Contracts (Rights of Third Parties) Act 1999 does not apply.
- 4.2 If any person other than the Renter pays any sum under the Agreement, that person gains no rights in respect of the Vehicle or the Agreement and the Renter remains fully liable for all obligations under it. Refunds are made under clause 8.5.

- 4.3** The Vehicle will only be released to, and accepted back from, the Renter or a Named Driver, unless the Company has agreed otherwise in writing in advance and has verified the identity of the person concerned.
- 4.4** Where the Renter is a Business Renter, the Renter is responsible for the acts and omissions of its Named Drivers, employees and agents in connection with the Vehicle. The Company may require a personal guarantee from a director or owner of a Business Renter as a condition of hire, in a separate document.

PART 2 | BOOKING, RENTAL PERIOD & CHARGES

5. Rental Period

- 5.1** Every hire is for a fixed term. The Rental Period starts on the Collection Date and ends on the Return Date stated in the Booking Confirmation. The Agreement does not renew or roll over automatically.
- 5.2** The minimum Rental Period for each category of vehicle is stated in the Specific Terms. If none is stated, the minimum shown at the time of booking applies.
- 5.3** No Rental Period, including all extensions, may exceed the Maximum Period of three (3) months from the Collection Date.
- 5.4** If the Company releases the Vehicle later than the Collection Date for reasons within the Company's control, the Rental Charges are reduced pro rata at the Daily Rate for the time lost, unless the Company and the Renter agree to move the Return Date instead.

6. Extensions & New Agreements

- 6.1** The Renter may ask to extend the Rental Period by contacting the Company in writing at least forty-eight (48) hours before the Return Date. The Company may agree or refuse. An extension is only effective when the Company confirms it in writing and issues an updated Booking Confirmation, which records the extended Return Date.
- 6.2** No extension may take the Rental Period beyond the Maximum Period.
- 6.3** To continue hiring after the Maximum Period, the Renter must enter into a new Agreement. The Company will only do so after the current Agreement has ended, the Vehicle has been inspected, a new Handover Record has been completed and all sums due under the current Agreement have been paid. The Company is not obliged to offer a new Agreement.
- 6.4** Keeping the Vehicle after the Return Date without a written extension is not an extension of the Agreement. Clause 28 applies.

7. Prices, VAT & Payment

- 7.1** The Rental Charges are calculated at the Weekly Rate for each complete week of the Rental Period and at the Daily Rate for each additional day. For example, a Rental Period of seventeen (17) days is charged as two (2) weeks at the Weekly Rate plus three (3) days at the Daily Rate.
- 7.2** MEJE Ltd is not currently registered for VAT and does not charge VAT. The prices shown at booking and in the Booking Confirmation are the total prices payable. If the Company becomes registered for VAT, prices for Agreements made after registration will state the VAT included. The price of an existing Agreement will not increase because of the Company's VAT registration.
- 7.3** The Rental Charges are payable in full at booking, unless the Booking Confirmation sets out a schedule of instalments, in which case each instalment is payable in advance on the date shown. The Rental Charges are fixed for the Rental Period booked.
- 7.4** The Company accepts payment by debit or credit card, bank transfer and cash. Cash is accepted for the Rental Charges and the Security Deposit up to a combined total of £2,000 per Agreement; any amount above this must be paid by another method and payments may not be split to avoid this

limit. The Company will give a receipt for every cash payment and may ask for proof of identity, and may refuse cash, where it considers this necessary to prevent fraud or money laundering.

- 7.5** If any sum is not paid within seven (7) days of its due date, interest is payable at the rate in F7 of clause 37, and the Company may end the Agreement under clause 27.
- 7.6** The Renter authorises the Company to charge the payment card used for the booking with sums due under the Agreement. Other than the Rental Charges, the Security Deposit and any Young Driver Deposit, the Company will not charge the card without first sending the Renter an itemised notice of the sum due, with supporting evidence, and allowing seven (7) days for the Renter to dispute it under clause 31.

8. Security Deposit

- 8.1** The Renter must pay the Security Deposit stated in the Booking Confirmation, together with any Young Driver Deposit under clause 16.3.
- 8.2** The Security Deposit is paid either at booking with the Rental Charges or in cash at handover. The Vehicle will not be released until it has been received.
- 8.3** The Company holds the Security Deposit as security for the Renter's obligations and may apply it towards any sum due under the Agreement, including Damage under clause 20, the fees in clause 37, unpaid Rental Charges, fuel or charge costs, road charges and penalties under clause 25, and cleaning costs under clause 13.5. The Security Deposit is not a limit on the Renter's liability. No interest is paid on it.
- 8.4** If the Company intends to make any deduction, it will send the Renter an itemised notice of the proposed deductions, with photographs, invoices or estimates in support, within seven (7) Working Days of the end of the Rental Period. The Renter may dispute any item within seven (7) days and the Company will consider the dispute before making the deduction. The balance will be refunded within fourteen (14) Working Days of the end of the Rental Period. If the cost of an item is not yet known, the Company will refund the undisputed balance within that period, may hold a reasonable estimate for the outstanding item, and will account for it as soon as the cost is known and in any event within thirty (30) days.
- 8.5** Refunds are made to the card used for payment. Cash payments are refunded by bank transfer to an account in the Renter's name, or in cash against a signed receipt at the Company's discretion.
- 8.6** The Renter agrees to raise any dispute about a deduction or charge with the Company under clause 31 before contacting their card provider. Any sum reversed by a chargeback that is properly due under the Agreement remains payable as a debt.

9. Cancellation Before Collection

- 9.1** If the Renter cancels the booking in writing at least forty-eight (48) hours before the Collection Date, the Company will refund all sums paid, including the Rental Charges, the Security Deposit, any Young Driver Deposit and any delivery fee.
- 9.2** If the Renter cancels the booking within forty-eight (48) hours before the Collection Date, the Company will refund all sums paid less the Cancellation Fee of £40.00 (F12 of clause 37), which covers the Company's administration costs.
- 9.3** If the Renter does not collect the Vehicle on the Collection Date without having cancelled, or the Vehicle is not released under clause 3.3 or 3.5, the booking is treated as cancelled within forty-eight (48) hours of the Collection Date and clause 9.2 applies.
- 9.4** Refunds under this clause are made within fourteen (14) days of cancellation, in the manner set out in clause 8.5.
- 9.5** The statutory right to cancel a contract made at a distance does not apply to vehicle rental services provided for a specific date or period (regulation 28(1)(b) of the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013). This clause 9 sets out the Renter's cancellation rights instead.

- 9.6** If the Company cancels a booking before collection for any reason other than under clause 3.5, it will refund all sums paid in full.

10. Delivery & Collection

- 10.1** The Renter may choose delivery of the Vehicle at the start of the Rental Period and collection at the end, to and from the addresses stated in the Booking Confirmation, for the Delivery and Collection Fee of £30.00 (F11 of clause 37), which covers one delivery and one collection.
- 10.2** The Renter or a Named Driver must be present at the agreed time and place with the documents required by clauses 16.4 and 18.3. If no one is present and the Company cannot complete the delivery or collection, the Company may charge a further Delivery and Collection Fee for a rearranged attempt. A failed delivery at the start of the Rental Period may be treated as a failure to collect under clause 9.3.
- 10.3** Where the Company collects the Vehicle at the end of the Rental Period, the Vehicle must be available at the agreed address at the Return Date, and the Renter remains responsible for it until the return section of the Handover Record has been completed.

11. Vehicle Unavailable & Substitution

- 11.1** If the booked Vehicle becomes unavailable before or during the Rental Period for a reason such as damage, mechanical failure, a failed MOT or inspection, a manufacturer recall, a licensing requirement or theft, the Company will offer a substitute vehicle of the same or a similar category. If no substitute is offered, or the Renter reasonably declines it, the Company will cancel the booking or end the Agreement and refund all sums paid for any part of the Rental Period not provided, together with the Security Deposit less any sums properly due.
- 11.2** The Agreement applies to any substitute vehicle. The Company will record the substitution and the time and date of the change in the hire particulars. Before driving a substitute vehicle, the Renter must ensure that their insurance covers it under clause 18.
- 11.3** The Company may, on reasonable notice, ask the Renter to make the Vehicle available for a safety recall, a mandatory inspection or essential maintenance during the Rental Period. Where reasonably possible, the Company will provide a substitute vehicle; otherwise, the Rental Charges are reduced pro rata at the Daily Rate for the time the Vehicle is unavailable.
- 11.4** The Company's liability to the Renter for a Vehicle being unavailable is set out in clause 30.

PART 3 | HANDOVER, RETURN, FUEL & MILEAGE

12. Handover at Collection

- 12.1** At the Collection Date, the Company will provide the Vehicle clean, roadworthy, with a valid MOT certificate where one is required, taxed, with tyres meeting legal requirements and, where the Specific Terms say so, licensed for the use those terms permit.
- 12.2** Before the Vehicle is released, a Company representative will complete the collection section of the Handover Record, which will record as a minimum:
- (a) the odometer reading;
 - (b) the fuel level or, for an electric or plug-in vehicle, the battery state of charge as a percentage and the displayed range;
 - (c) the tyre tread depth and tyre pressure at each wheel;
 - (d) the engine oil, coolant and screen wash levels;
 - (e) whether any dashboard warning light is active;
 - (f) the date of the last service and the mileage remaining to the next service;
 - (g) the condition of the bodywork, glass, wheels, tyres and interior, with all existing damage marked and described;

- (h) dated photographs or video of the exterior, interior, wheels and odometer;
- (i) the keys, fobs, charging cables and accessories supplied; and
- (j) the hire particulars set out in Schedule A.

- 12.3** The Renter will be given a reasonable opportunity to inspect the Vehicle and the Handover Record, to add comments and to take their own photographs before signing. By signing, the Renter confirms that the record is accurate so far as is reasonably apparent on a visual inspection.
- 12.4** Damage that is found at return and was not recorded in the Handover Record at collection is presumed to have occurred during the Rental Period, unless the Renter shows otherwise, for example by their own photographs or by the Company's collection photographs.
- 12.5** If the Renter takes possession of the Vehicle before the Handover Record is complete, the Company will complete it as soon as reasonably practicable, and the presumption in clause 12.4 applies only to the extent that the Company's own photographs from collection show the condition of the relevant part of the Vehicle.
- 12.6** The Company will keep the Handover Record and its photographs for at least six (6) months after the end of the Rental Period, and for longer where a claim or dispute is open.

13. Return & Inspection

- 13.1** The Renter must return the Vehicle by the Return Date, to the location stated in the Booking Confirmation, with all keys, fobs, documents, charging cables and accessories supplied, in the condition recorded in the Handover Record at collection, subject to Fair Wear and Tear, and with the fuel or charge level required by clause 14.
- 13.2** "Fair Wear and Tear" means gradual deterioration resulting from normal, careful use, having regard to the age and mileage of the Vehicle, such as light stone chips to paintwork, light surface swirl marks and normal tyre wear within legal limits. It does not include dents, scratches through the paint, chips or cracks in glass, damage to wheels from kerbs, tears, burns or stains to the interior, or any damage resulting from misuse or a breach of the Agreement.
- 13.3** The Company will carry out a joint inspection with the Renter at return wherever practicable, and both will sign the return section of the Handover Record. If the Renter is not present or does not sign, the Company will inspect the Vehicle, take dated photographs or video and send a copy of its findings to the Renter within one (1) Working Day. The Renter may comment on those findings within seven (7) days.
- 13.4** Where Damage could not reasonably have been found on a visual inspection at return (for example underbody, mechanical or electronic damage), the Company may notify the Renter of it, with supporting evidence, within three (3) Working Days of the return.
- 13.5** The Vehicle must be returned in a reasonably clean condition, allowing for ordinary road dirt. If the Vehicle requires cleaning beyond a normal valet (for example because of smoke, pet hair, soiling, spillages or sand), the Renter must pay the reasonable cost of specialist cleaning, supported by photographs and an invoice. Specific Terms may set fixed cleaning fees instead.

14. Fuel & Charge

- 14.1** The Vehicle is supplied with the fuel level or battery state of charge recorded in the Handover Record at collection. The Renter must return it with at least the same level. No refund is given for fuel or charge above that level.
- 14.2** If the Vehicle is returned with a lower level, the Renter must pay the cost of the fuel or electricity needed to restore it to the recorded level, plus an administration fee of £40.00 (F2 of clause 37). The cost of fuel is calculated at the price actually paid by the Company, shown by a receipt. The cost of electricity is calculated at the rate actually paid by the Company per kWh, shown by a receipt or charging record.
- 14.3** The Renter must use only the correct fuel for the Vehicle and is responsible for all costs resulting from misfuelling, including draining, recovery, repair and loss of use under clause 22.

- 14.4** For electric and plug-in hybrid vehicles, the Renter is responsible for all charging costs during the Rental Period, must use only compatible charging equipment and the cables supplied, and must not allow the battery to run flat where this can reasonably be avoided. Recovery of a vehicle that has run out of fuel or charge is charged under F6 of clause 37. Specific Terms may set further charging rules.

15. Mileage

- 15.1** The mileage allowance is stated in the Specific Terms or the Booking Confirmation. If none is stated, the allowance is one thousand (1,000) miles for each complete week of the Rental Period and one hundred and forty-three (143) miles for each additional day.
- 15.2** The allowance is calculated across the whole Rental Period. Any mileage above it is charged at the Excess Mileage Fee of £0.30 per mile (F1 of clause 37), after the Vehicle is returned or, where the Rental Period is extended, at the date of the extension.
- 15.3** The odometer readings recorded in the Handover Record at collection and at return are the primary record of mileage. The Company may use Tracker data to check those readings where the odometer appears to be faulty, has been interfered with, or a reading is disputed.
- 15.4** Any interference with the odometer or the Tracker is a material breach of the Agreement.

PART 4 | DRIVERS & PERMITTED USE

16. Driver Eligibility

- 16.1** The Renter (where an individual) and every Named Driver must, at all times during the Rental Period:
- (a) be aged twenty-one (21) or over;
 - (b) hold a full driving licence, valid for driving the Vehicle in Great Britain, and have held it for at least one (1) year before the Collection Date;
 - (c) have no more than six (6) penalty points on their licence;
 - (d) not be disqualified from driving or subject to any medical condition or restriction that makes it unlawful for them to drive the Vehicle; and
 - (e) meet any stricter requirements in the Specific Terms and in the Renter's insurance policy.
- 16.2** Specific Terms may set higher requirements for particular vehicles or types of hire, including a higher minimum age, a longer licence history, or an additional licence such as a private hire driver licence.
- 16.3** Where the Renter or any Named Driver is under twenty-five (25) at the Collection Date, the Renter must pay a Young Driver Deposit in the amount stated in the Booking Confirmation (F9 of clause 37). It is additional security reflecting the higher risk associated with less experienced drivers, and is held, applied and refunded on the same terms as the Security Deposit.
- 16.4** Before the Vehicle is released, the Renter and every Named Driver must provide: (i) their original photocard driving licence; (ii) a DVLA licence check code generated no more than twenty-one (21) days before the Collection Date, or equivalent evidence for a licence issued outside Great Britain; (iii) proof of identity; (iv) proof of address dated within the last three (3) months; and (v) any other documents required by the Specific Terms. The Company may verify these documents with the DVLA and other sources and may keep copies under clause 29.
- 16.5** The Renter must tell the Company within twenty-four (24) hours if the Renter or any Named Driver: has their licence suspended, revoked or restricted; is disqualified; has more than six (6) penalty points; develops a medical condition that affects their ability to drive lawfully; or changes their address.
- 16.6** Only Named Drivers may drive the Vehicle. The Renter may ask to add a driver in writing; the Company may agree if that person meets this clause 16 and is covered by insurance under clause 18. Allowing anyone else to drive the Vehicle is a material breach of the Agreement. The Renter

must pay the Unauthorised Driver Fee of £50.00 for each unauthorised person (F4 of clause 37), and remains liable for any resulting loss.

17. Permitted & Prohibited Use

- 17.1** The Vehicle may be used only for lawful purposes on public roads in the United Kingdom, for social, domestic and pleasure purposes and commuting, and for any further use expressly permitted by the Specific Terms. Use outside the United Kingdom requires the Company's prior written consent.
- 17.2** Unless the Specific Terms expressly permit it and the Renter's insurance covers it, the Vehicle must not be used for hire or reward, including carrying passengers for payment, taxi or private hire work, ride-hailing, courier work or food or parcel delivery, or for any use that requires a licence that the Renter, a Named Driver or the Vehicle does not hold.
- 17.3** The Renter must not use the Vehicle, or allow it to be used:
- (a) to carry more passengers or a greater load than it is legally rated for;
 - (b) for racing, rallying, track days, speed testing or off-road driving;
 - (c) by any person under the influence of alcohol or drugs, or otherwise unfit to drive;
 - (d) for any unlawful purpose, or to carry illegal goods or hazardous materials;
 - (e) for sub-letting, lending, hiring out or otherwise parting with possession of the Vehicle;
 - (f) to tow any trailer or vehicle, unless the Specific Terms permit it and suitable towing equipment is fitted;
 - (g) for driving tuition;
 - (h) for smoking or vaping inside the Vehicle;
 - (i) to carry animals, other than assistance dogs, without the Company's prior written consent;
 - (j) with any modification, livery, window tint or fitting not approved in writing by the Company, or after the Tracker, the registration plates or the odometer has been removed, disabled or interfered with;
 - (k) when left unlocked, with the engine running while unattended, or with keys or fobs left in or near it; or
 - (l) when it is unroadworthy, or after a warning light appears that indicates the Vehicle should not be driven.
- 17.4** Any breach of clause 17.2 or 17.3 is a material breach of the Agreement. The Company may end the Agreement under clause 27, and the Renter is liable for any resulting loss.

PART 5 | INSURANCE, INCIDENTS, DAMAGE & THEFT

18. Insurance

- 18.1** Unless the Specific Terms state that the Company provides insurance, the Company does not provide motor insurance. The Renter must arrange and maintain, at their own cost and throughout the Rental Period, a motor insurance policy that:
- (a) is comprehensive;
 - (b) covers the Vehicle by its registration mark as a hired vehicle;
 - (c) covers every Named Driver;
 - (d) covers every use the Renter will make of the Vehicle, including any use permitted by the Specific Terms;
 - (e) does not exclude the Vehicle's category, value or make; and
 - (f) meets the requirements of Part VI of the Road Traffic Act 1988.
- 18.2** The Company must be noted on the policy as an interested party, or as loss payee where the insurer allows.

- 18.3** Before the Vehicle is released, the Renter must provide the certificate of insurance and policy schedule. The Company may check the cover with the insurer or broker and on the Motor Insurance Database, and the Renter authorises their insurer and broker to confirm the cover to the Company and to tell the Company of any cancellation or change. The Vehicle will not be released without satisfactory evidence of insurance.
- 18.4** The Renter must not drive, or allow anyone to drive, the Vehicle at any time when insurance meeting clause 18.1 is not in force. The Renter must tell the Company immediately if their policy is cancelled, lapses, is changed or is refused. If cover ends, the Renter must stop using the Vehicle at once and arrange its return with the Company, and the Company may end the Agreement under clause 27.
- 18.5** The Company may ask for evidence of current insurance at any time during the Rental Period, and the Renter must provide it within twenty-four (24) hours of the request.
- 18.6** Any excess under the Renter's policy, and any loss the policy does not cover, is the Renter's responsibility, subject to clauses 20 and 21.
- 18.7** Any insurance held by the Company is for the Company's own benefit and does not cover the Renter's liabilities, unless the Specific Terms state otherwise.

19. Accidents & Incidents

- 19.1** If the Vehicle is involved in an accident or incident, the Renter must:
- (a) stop, and comply with all legal duties, including reporting the accident to the police where the law requires;
 - (b) call the emergency services where anyone is injured or the road is obstructed;
 - (c) not admit liability, or make any offer or payment to any other person, without the Company's prior written consent;
 - (d) obtain the names, addresses, vehicle registrations and insurance details of all other parties, and the details of any witnesses;
 - (e) take dated photographs of the scene, all vehicles involved and the damage;
 - (f) tell the Company by telephone as soon as reasonably possible and in any event within twenty-four (24) hours;
 - (g) complete and send the Company's Accident Report Form within seventy-two (72) hours, with the photographs;
 - (h) notify their own insurer as their policy requires, and give the Company the claim reference;
 - (i) preserve any dashcam or other footage; and
 - (j) cooperate fully with the Company and any insurer in dealing with the incident and any claim.
- 19.2** The Renter must not arrange or carry out any repair without the Company's prior written consent, except temporary measures needed to make the Vehicle safe.
- 19.3** The Renter will indemnify the Company against third-party claims arising from the use of the Vehicle during the Rental Period, to the extent that the claim results from the act or omission of the Renter, a Named Driver or any person to whom the Renter gave access to the Vehicle, or from a breach of the Agreement, and not from the Company's own negligence. Where the Company's interests are affected, the Company may conduct the defence of the claim and the Renter will cooperate.

20. Damage Liability

- 20.1** The Renter is responsible for keeping the Vehicle safe and secure during the Rental Period and returning it in the condition required by clause 13.
- 20.2** Where the Renter is a Consumer, the Renter is liable for Damage that occurs during the Rental Period and is caused or contributed to by the Renter, a Named Driver or any person to whom the Renter gave access to the Vehicle, by their negligence, or by a breach of the Agreement. The Renter is not liable for Damage caused entirely by circumstances outside their control where they have complied with the Agreement, subject to clause 20.4.

- 20.3** Where the Renter is a Business Renter, the Renter is liable for all Damage that occurs during the Rental Period, except Damage caused by the Company's negligence, by a defect that existed at collection, or by Fair Wear and Tear, and subject to clause 20.4.
- 20.4** Where Damage is caused by another person while the Vehicle is lawfully and securely parked, and not through any fault of the Renter or a Named Driver, the Renter's liability is limited to any excess payable under the Renter's insurance policy, provided that the Renter: (i) reports the Damage to the Company within twenty-four (24) hours of discovering it; (ii) gives a written account of the date, time and location and how the Vehicle was parked; (iii) makes reasonable efforts to obtain the other person's details, any available footage and, where the Damage may be criminal, a crime reference number; and (iv) makes, or allows the Company to make, a claim under the Renter's insurance policy.
- 20.5** The cost of Damage is the reasonable cost of repair, assessed on an estimate from a reputable repairer or independent assessor, or, where repair is uneconomic, the pre-damage market value of the Vehicle less its salvage value. The Company will provide the estimate and photographs. The Renter may provide an alternative estimate from a reputable repairer within seven (7) days, which the Company will consider.
- 20.6** Lost or damaged keys, fobs, documents, registration plates, charging cables or accessories are charged at their reasonable replacement cost.
- 20.7** Loss of use resulting from Damage is dealt with under clause 22.

21. Theft & Loss of the Vehicle

- 21.1** If the Vehicle is stolen, or the Renter suspects theft or attempted theft, the Renter must take the following steps:

Step	Time limit	Action required	If missed
1	Immediately	Report the theft to the police on 999 or 101 and obtain a crime reference number.	Breach of the Agreement; may affect the Renter's liability under clause 21.3.
2	Within 2 hours	Telephone the Company with the crime reference number, the location and the time the theft was discovered.	Breach of the Agreement.
3	Within 24 hours	Send the Company written notice of the crime reference number, the last known location, when the Vehicle was last seen, whether it was locked and secured, and a full account of the circumstances.	Breach of the Agreement; may affect any insurance claim.
4	Within 24 hours	Return all keys and fobs for the Vehicle to the Company.	Breach of the Agreement; clause 21.3(a) applies.
5	Within 48 hours	Provide any available footage, the Renter's insurance details and, once made, the insurance claim reference.	Breach of the Agreement; may affect recovery of the Vehicle.

- 21.2** No Rental Charges are payable from the time the theft is reported to the Company. If the Vehicle is not recovered within fourteen (14) days, the Agreement ends and any prepaid Rental Charges for the period after the theft are refunded, less any sums due under clause 21.3.

- 21.3** The Renter's liability for theft is as follows:

(a) where the theft resulted from the Renter's or a Named Driver's failure to take reasonable care (including leaving the Vehicle unlocked, leaving keys or fobs in or near it, or failing to return all keys under step 4), from a breach of clause 17, or where the Renter did not hold insurance meeting clause 18, the Renter is liable for the pre-theft market value of the Vehicle, less any sum the Company recovers from insurers or from the Vehicle itself, together with reasonable recovery costs and loss of use under clause 22; and

(b) in every other case, the Renter's liability is limited to any excess payable under the Renter's insurance policy, and the Renter must make, or allow the Company to make, a claim under that policy.

21.4 If the Vehicle is recovered, the Renter must tell the Company immediately on being informed. The Company will arrange collection and assess any Damage, which is dealt with under clause 20.

22. Loss of Use

22.1 Where the Vehicle cannot be hired out because of Damage or theft for which the Renter is liable under clause 20 or 21, the Renter must pay a Loss of Use charge at the Daily Rate for each day reasonably required to repair or replace the Vehicle, up to a maximum of thirty (30) days for each incident (F5 of clause 37).

22.2 The Company will take reasonable steps to keep that period as short as possible. No Loss of Use charge is payable for any day for which the Renter is paying Rental Charges, or to the extent that the Company recovers its loss of use from an insurer or another person.

PART 6 | CARE, BREAKDOWNS, ROAD CHARGES & FINES

23. Care & Maintenance

23.1 During the Rental Period, the Renter must:

- (a) keep the Vehicle locked when unattended and keep its keys and fobs secure and away from it;
- (b) check the engine oil, coolant and screen wash levels, the tyre pressures and the lights at least once a week, and keep them at the correct levels;
- (c) tell the Company promptly of any warning light, fault, damage or unusual noise, and stop driving if a warning indicates that the Vehicle should not be driven;
- (d) tell the Company when a service indicator appears; and
- (e) make the Vehicle available, on reasonable notice, for servicing, MOT, inspection, licensing checks or recall work.

23.2 The Renter must not carry out or authorise any repair, servicing or modification without the Company's prior written consent, except temporary measures needed to make the Vehicle safe.

23.3 The Company is responsible for routine servicing, the MOT, vehicle tax, and the repair of faults arising from Fair Wear and Tear or manufacturing defects.

23.4 The Renter is liable for Damage resulting from a failure to comply with clause 23.1, under clause 20.

23.5 The Company may inspect the Vehicle during the Rental Period at a reasonable time and place, on at least twenty-four (24) hours' notice.

24. Breakdowns

24.1 If the Vehicle breaks down, the Renter must contact the breakdown service shown in the Booking Confirmation, keep themselves and the Vehicle safe in accordance with the Highway Code, and not abandon the Vehicle.

24.2 Where a breakdown is not caused by the Renter, the Company will arrange and pay for recovery and repair, and will use reasonable endeavours to provide a replacement vehicle. If the Vehicle is off the road for more than twenty-four (24) hours and no replacement is provided, the Rental Charges for the days lost are refunded at the Daily Rate.

24.3 Where a breakdown is caused by the Renter or a Named Driver, including by misfuelling, running out of fuel or charge, neglect, losing the keys or a breach of clause 17, the Renter must pay the actual recovery and repair costs (F6 of clause 37).

25. Road Charges, Fines & Statement of Liability

- 25.1** The Renter is responsible for all charges and penalties incurred in connection with the Vehicle during the Rental Period, including parking, bus lane and moving traffic penalty charges, the London Congestion Charge, Ultra Low Emission Zone and other clean air zone charges, the Dartford Crossing charge, tolls, fixed penalties, and clamping, removal and storage fees.
- 25.2** The Renter must pay all daily road user charges directly to the charging authority by the payment deadline. The Company will state in the vehicle listing or the Booking Confirmation whether the Vehicle meets the current Ultra Low Emission Zone standard. If the Company states that the Vehicle meets that standard and it does not, the Company will bear the resulting Ultra Low Emission Zone charges.
- 25.3** At collection, the Renter must sign the Statement of Liability set out in Schedule A, and the hire particulars set out in Schedule A will be recorded in the Handover Record. Where the Company receives a penalty charge notice or charge notice relating to the Rental Period, it may transfer liability to the Renter by providing the issuing authority with a copy of the hiring agreement and the Statement of Liability, as the law permits. The Renter must then deal with the issuing authority directly.
- 25.4** Where the Company receives a notice of intended prosecution or other request to identify the driver of the Vehicle, it will comply with its legal duty to do so and will give the details of the Renter or the relevant Named Driver.
- 25.5** For each notice that the Company processes under this clause 25, the Renter must pay the Fine Administration Fee of £30.00 (F3 of clause 37). Where liability cannot be transferred, or the Company pays a charge to prevent it increasing or to release the Vehicle, the Renter must also reimburse the amount paid. The Company will send the Renter a copy of each notice.
- 25.6** Charges and penalties relating to the Rental Period remain the Renter's responsibility even if they are received after the Agreement has ended.

PART 7 | ENDING THE AGREEMENT, LATE RETURN & RECOVERY

26. Early Return by the Renter

- 26.1** The Renter may return the Vehicle before the Return Date by telling the Company and returning it at an agreed time. Rental Charges paid for the unused part of the Rental Period are not refunded, unless the Company agrees in writing or the early return results from the Company's breach or from clause 11 or 32.
- 26.2** On an early return, the mileage allowance is calculated on the actual Rental Period.

27. Termination by the Company

- 27.1** The Company may end the Agreement with immediate effect by notice in writing if:
- (a) any sum due remains unpaid seven (7) days after the Company has sent a written reminder;
 - (b) the Vehicle is used in breach of clause 17;
 - (c) the Renter has given false or misleading information at booking or during the Rental Period;
 - (d) the Renter or any Named Driver no longer meets clause 16;
 - (e) the Renter's insurance is cancelled, lapses or does not meet clause 18, or evidence of insurance is not provided under clause 18.5;
 - (f) the Tracker, odometer or registration plates are removed, disabled or interfered with;
 - (g) the Renter, being a Business Renter, becomes insolvent, or being an individual, is made bankrupt;
 - (h) the Company reasonably believes the Vehicle is at risk of damage, loss or seizure, is being used for crime, or is to be taken out of the United Kingdom without consent;

(i) the Renter fails to make the Vehicle available for an inspection or recall under clause 11.3 or 23.1; or

(j) any ground for termination set out in the Specific Terms applies.

27.2 For any other breach that can be put right, the Company will first give the Renter written notice and forty-eight (48) hours to put it right before ending the Agreement.

27.3 When the Agreement ends under this clause 27, the Renter must return the Vehicle within twenty-four (24) hours to a location the Company reasonably specifies, or make it available for collection. Rental Charges continue at the Daily Rate until the Vehicle is returned. Any prepaid Rental Charges for the period after return are refunded, less any sums due to the Company.

27.4 Ending the Agreement does not affect any rights or liabilities that have already arisen.

28. Late Return & Recovery of the Vehicle

28.1 If the Vehicle is returned after the Return Date, the Renter must pay the Late Return Fee at the Daily Rate for each day or part of a day after a grace period of sixty (60) minutes (F10 of clause 37). Late return is not an extension. The Renter remains responsible for the Vehicle and for all charges under clause 25 until it is returned.

28.2 If the Vehicle is not returned within twenty-four (24) hours after the Return Date or the end of the Agreement, and no extension has been agreed in writing, the Renter no longer has the Company's permission to keep it. The Company may locate the Vehicle using the Tracker and recover it.

28.3 The Company and its agents may recover the Vehicle from any public place, or from any land (but not any building) that the Renter owns or controls, which the Renter permits them to enter for that purpose. The Company will not enter a home or other building without the occupier's consent or a court order, and will not use force or cause a breach of the peace.

28.4 The Renter must pay the reasonable costs actually incurred in recovering the Vehicle (F8 of clause 37).

28.5 If the Vehicle has not been returned forty-eight (48) hours after the Return Date or the end of the Agreement and the Renter has not contacted the Company to agree its return, the Company may report the Vehicle to the police and notify the Renter's insurer.

28.6 The Company is not responsible for personal belongings left in the Vehicle, except where loss results from its negligence. The Company will try to contact the Renter about any belongings found, and will keep them for thirty (30) days before disposing of them.

PART 8 | PERSONAL DATA, LIABILITY & GENERAL TERMS

29. Personal Data, Tracker & Cameras

29.1 MEJE Ltd is the controller of the personal data collected in connection with the Agreement. Full details are set out in the Company's privacy notice at [\[Privacy Notice Link\]](#). The Company's data contact is info@meje.co.uk.

29.2 The Company collects identity, contact, licence and DVLA check data, identity and address documents, payment details, insurance details, booking and vehicle records, Handover Record photographs and video, communications, Tracker data and, where clause 29.5 applies, camera footage.

29.3 The Company uses this data: (i) to perform the Agreement; (ii) to meet its legal obligations, including identifying drivers to authorities, tax records and responding to lawful requests from the police; and (iii) for its legitimate interests in protecting its vehicles, preventing and detecting fraud and crime, verifying eligibility and insurance, recovering money owed and dealing with claims. The Company does not rely on consent for the Tracker, does not sell personal data, and sends marketing only with separate consent.

- 29.4** Every Vehicle is fitted with a Tracker for security. Tracker data is used only to: locate and recover the Vehicle after theft, suspected theft, non-return or the end of the Agreement; investigate accidents, incidents and claims; check odometer readings under clause 15.3; and protect the Vehicle in an emergency. The Company does not use the Tracker to monitor routine journeys or driving style. Tracker data is kept for no more than ninety (90) days, unless it is needed for an open incident, claim or dispute. The Renter must tell each Named Driver that a Tracker is fitted.
- 29.5** The Company does not fit dashcams or interior cameras to its vehicles, unless the Specific Terms state otherwise and explain how footage is used. If the Renter fits their own dashcam, the Renter is responsible for complying with data protection law in respect of it and must remove it at return without causing Damage.
- 29.6** The Company may share personal data with: the police and other law enforcement bodies; the DVLA; authorities issuing penalty charges or road user charges; licensing authorities where the Specific Terms require; insurers, brokers and loss adjusters; payment providers; debt recovery agents and solicitors; and service providers acting on the Company's instructions, such as the Tracker provider.
- 29.7** The Company keeps booking, payment, licence, identity and Handover Record data for six (6) years after the end of the Agreement, Tracker data as stated in clause 29.4, and data about bookings that do not proceed for twelve (12) months.
- 29.8** The Renter and each Named Driver have rights to access, correct, erase, restrict and object to the use of their personal data, and to data portability, as the law provides. Requests should be sent to info@meje.co.uk. Complaints may also be made to the Information Commissioner's Office at ico.org.uk.

30. The Company's Liability

- 30.1** Nothing in the Agreement limits or excludes the Company's liability for death or personal injury caused by its negligence, for fraud or fraudulent misrepresentation, or for any other liability that cannot be limited or excluded by law.
- 30.2** Where the Renter is a Consumer, the Company is responsible for loss or damage the Renter suffers that is a foreseeable result of the Company breaking the Agreement or failing to use reasonable care and skill. The Company is not responsible for loss or damage that is not foreseeable, or for business losses, as the Vehicle is supplied for private use. A Consumer's statutory rights, including that the Vehicle is of satisfactory quality, fit for purpose and as described, are not affected.
- 30.3** Where the Renter is a Business Renter, the Company is not liable for any loss of profit, income or earnings (including lost fares or platform earnings), loss of business, contracts or goodwill, or any indirect or consequential loss. The Company's total liability to a Business Renter under each Agreement is limited to the total Rental Charges paid under that Agreement.

31. Complaints & Disputes

- 31.1** Complaints should be sent to **[Complaints Email]**, quoting the booking reference. The Company will acknowledge a complaint within five (5) Working Days and aim to send a full written response within fourteen (14) days.
- 31.2** If a complaint cannot be resolved, the Company will tell the Renter in writing the name and website of a certified alternative dispute resolution provider and whether the Company agrees to use it.
- 31.3** Both parties will try in good faith to resolve any dispute by negotiation before starting court proceedings. This does not prevent a Consumer from starting proceedings, including in the small claims track.

32. Events Outside a Party's Control

- 32.1** Neither party is liable for any delay or failure to perform the Agreement caused by an event outside its reasonable control, such as extreme weather, fire, flood, civil unrest, a pandemic, a change in law or a failure of national infrastructure. A party's lack of funds, and the lapse of the Renter's insurance, are not such events.

- 32.2** Where such an event prevents the Company from providing the Vehicle, the Company will offer a substitute vehicle under clause 11 or refund the Rental Charges for the period not provided. Where such an event prevents the Renter from using the Vehicle, no Rental Charges are payable for that period, provided the Renter tells the Company promptly and keeps the Vehicle secure.
- 32.3** If such an event continues for more than fourteen (14) consecutive days, either party may end the Agreement by notice in writing, and any prepaid Rental Charges for the period after the Agreement ends are refunded, less any sums due to the Company.

33. Changes to these Terms

- 33.1** The Company may update these Base Terms, the Specific Terms and the fees in clause 37 from time to time. An update applies only to Agreements made after the updated version is published. The version accepted by the Renter, as recorded under clause 3, applies for the whole Rental Period, including any extension.
- 33.2** Any other change to an Agreement must be agreed in writing, including by email, between the Renter and an authorised representative of the Company.

34. Notices

- 34.1** Notices under the Agreement must be in writing and sent by email to the address given in the Booking Confirmation, or delivered by hand or sent by first class post to the address given in the Booking Confirmation or, for the Company, its registered office.
- 34.2** A notice is treated as received: if delivered by hand, on delivery; if posted, two (2) Working Days after posting; and if emailed, at the time of sending if sent before 5.00 pm on a Working Day, and otherwise at 9.00 am on the next Working Day.
- 34.3** Accidents, thefts, breakdowns and urgent safety matters must also be reported by telephone as these Base Terms require.

35. General

- 35.1** The Agreement is the entire agreement between the parties about the hire of the Vehicle. This does not exclude liability for misrepresentation, or affect a Consumer's rights in relation to information given to them before the Agreement was made.
- 35.2** If any term of the Agreement is found to be invalid or unenforceable, the remaining terms continue in full force.
- 35.3** A failure or delay by the Company in enforcing any term is not a waiver of its rights.
- 35.4** The Company may transfer its rights and obligations under the Agreement to another organisation and will tell the Renter if it does so. The Renter may not transfer their rights or obligations.
- 35.5** Terms which by their nature are intended to continue after the Agreement ends, including clauses 8, 19.3, 20 to 22, 25, 28, 29 and 37, continue in force.

36. Governing Law & Jurisdiction

- 36.1** The Agreement is governed by the law of England & Wales.
- 36.2** The courts of England & Wales have jurisdiction over any dispute. A Consumer who lives in Scotland or Northern Ireland may also bring proceedings in their local courts.

PART 9 | SCHEDULE OF FEES & CHARGES

37. Schedule of Fees & Charges

37.1 The fees and charges for which the Renter may be liable are set out below. No VAT is charged while MEJE Ltd is not registered for VAT (clause 7.2). The fees that apply are those in the version of these Base Terms accepted by the Renter.

37.2 Each fixed administration fee is set to cover the Company's reasonable costs of handling the matter concerned. Fixed fees are payable in addition to the underlying cost where stated.

Ref	Fee or charge	Amount	Clause
F1	Excess Mileage Fee	£0.30 per mile above the mileage allowance (default allowance 1,000 miles per week and 143 miles per additional day).	15
F2	Fuel or Charge Shortfall	Cost of the fuel or electricity needed to restore the recorded level, plus a £40.00 administration fee.	14.2
F3	Fine Administration Fee	£30.00 per notice processed, plus reimbursement of any charge paid by the Company.	25.5
F4	Unauthorised Driver Fee	£50.00 per unauthorised person, plus liability for any resulting loss.	16.6
F5	Loss of Use	Daily Rate per day, up to a maximum of 30 days per incident.	22
F6	Breakdown Recovery (Renter caused)	Actual recovery and repair costs, shown by invoice.	14.4, 24.3
F7	Late Payment Interest	Business Renters: statutory interest and compensation under the Late Payment of Commercial Debts (Interest) Act 1998. Consumers: 4% a year above the Bank of England base rate, calculated daily.	7.5
F8	Recovery & Collection Costs	Reasonable costs actually incurred in recovering the Vehicle or money owed, so far as recoverable by law.	28.4
F9	Young Driver Deposit	Amount stated in the Booking Confirmation (Renter or Named Driver under 25). Refundable.	16.3
F10	Late Return Fee	Daily Rate for each day or part day after a 60 minute grace period.	28.1
F11	Delivery & Collection Fee	£30.00 for one delivery and one collection; £30.00 for each rearranged attempt.	10
F12	Cancellation Fee	£40.00, deducted from the refund where cancelled within 48 hours of the Collection Date or not collected.	9
F13	Specialist Cleaning	Reasonable cost, shown by photographs and invoice, unless fixed in the Specific Terms.	13.5
F14	Keys, Cables, Documents & Plates	Reasonable replacement cost.	20.6

SCHEDULE A | HIRE PARTICULARS & STATEMENT OF LIABILITY

This Schedule is completed at collection as part of the Handover Record, and updated by the Company at any substitution, extension and return. It records the particulars of the hiring agreement for the purposes of section 66 of the Road Traffic Offenders Act 1988, the Road Traffic (Owner Liability) Regulations 2000 and any other legislation that allows liability for a fixed penalty, penalty charge or road user charge to pass from a vehicle-hire firm to the hirer. The Rental Period of every Agreement is fixed and does not exceed the Maximum Period.

Vehicle-hire firm

Name	MEJE Ltd, trading as MEJE Rentals
Address of premises at which the Vehicle is hired	Haymill close, Perivale, UB6 8EL

Part A | Person signing the Statement of Liability

Full name	_____
Date of birth	_____
Permanent address	_____
Address at time of hiring (if different, and the stay is likely to be more than two months from the date of hiring)	_____
Driving licence: country of issue (if not UK)	_____
Driving licence: driver number or serial number	_____
Driving licence: expiry date (must be no earlier than the expected expiry of the hiring period)	_____
Name of any other person taking possession of the Vehicle (if known)	_____

Part B | Particulars of the hiring agreement

Booking reference	_____
Registration mark of the Vehicle	_____
Make and model of the Vehicle	_____
Registration mark of any substitute vehicle	_____
Make and model of any substitute vehicle	_____
Time and date of any change of vehicle	_____
Time and date of commencement of the hiring period	_____
Expected time and date of expiry of the hiring period	_____
Company copy: time and date of commencement of any authorised extension	_____

Company copy: expected time and date of expiry of any authorised extension	_____
Company copy: actual time and date of return of the Vehicle	_____

Statement of Liability

I, the person named in Part A, hire the Vehicle described in Part B from MEJE Ltd under the hiring agreement of which this Schedule forms part. I understand and accept that, for the hiring period stated in Part B, any authorised extension of it, and any further period until the Vehicle is returned, I am liable as hirer of the Vehicle (and any substitute vehicle) for: any fixed penalty offence in respect of the Vehicle under section 66 of the Road Traffic Offenders Act 1988; any penalty charge, excess charge or other charge in respect of parking, bus lanes, moving traffic contraventions or other civil enforcement; and any road user charge, including the London Congestion Charge, the Ultra Low Emission Zone charge, any clean air zone charge and the Dartford Crossing charge, together with any penalty charge arising from them.

Signature of hirer		Date signed	
Full name		Address	

ACCEPTANCE & SIGNATURES

Online acceptance

When booking online, the Renter accepts these Base Terms, the Specific Terms named in the Booking Confirmation and the Schedule of Fees & Charges in clause 37 by ticking the acceptance box at checkout and completing the booking. The Company records the booking reference, the documents and versions accepted, and the date and time of acceptance (clause 3.1). The Renter still signs the Handover Record and the Statement of Liability at collection (clause 3.3).

In-person acceptance

By signing below, the Renter confirms that, before signing:

- (a) they have read and accept these Base Terms (Ref: MEJE-BASE-TC-v1.7) and the Specific Terms named in the Booking Confirmation;
- (b) the following were drawn to their attention: the Maximum Period (clause 5.3); the cancellation fee (clause 9); their responsibility to insure the Vehicle (clause 18); their liability for damage, theft and loss of use (clauses 20 to 22); the Tracker (clause 29.4); and every fee in clause 37;
- (c) the information they have given is true and complete; and
- (d) they meet the driver requirements in clause 16 and in the Specific Terms.

FOR AND ON BEHALF OF MEJE LTD	RENTER
Signature: _____	Signature: _____
Name: _____	Name: _____
Title: _____	Company (if any): _____
Date: _____	Booking ref: _____
	Date: _____

MEJE Ltd (trading as MEJE Rentals) | Registered in England & Wales | Company No. 17225566
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